



# Avaya Highlights

- **#442** of the Fortune 500
  - **300k+** customers, including more than **95%** of Fortune 500® companies in over **1M** customer locations worldwide <sup>(1)</sup>
  - **17,000** employees in **59** Countries
    - **13** primary research & development facilities in **8** countries
    - **100M+** Telephony lines shipped
    - **5,900** Approx. number of patents/ pending <sup>(1)</sup>.  
**#114** of overall top patent holders <sup>(2)</sup>
    - **57** products developed internally in 2H 2012
    - **Global leader** in UC, Telephony Systems, SME Telephony Systems, CC/ACD, Voice Maintenance, Unified Messaging, Fixed Mobile Convergence <sup>(3)</sup>
    - **Industry recognized by** Gartner, Inc., IDC, Frost & Sullivan

